



Warranty & Exchange Policy VER 2.0

1. All Warranty claims must be supported by a Proof of Purchase (Invoice of PC QuickBuys). **NO INVOICE presented shall not be entertained.**

2. Products sold by PC QuickBuys are covered by the following warranty periods commencing from the date of purchase:

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|---------------------------------|--|---|
| Complete Computer System | Desktop Desktop (Branded) Notebook (Branded) | One (1) Year * on PARTS ONLY. * For Branded Desktop & Notebook - Manufacturer's Warranty applies. |
| PC Components | Processor Motherboard Memory Video Card Hard Disk Drive Sound Card Floppy Drive Power Supply Internal Modem Network Interface Card Peripheral Card CD-ROM CD-RW DVD-ROM CDRW/DVD-R Combo DVR-RW | One (1) Year on PARTS ONLY. Within 30 Days - Replacement subject to certain conditions. |
| Active Peripherals | Monitor Speaker System Printer Network Switch External Modem Broadband Router AVR UPS Digital Camera Web Camera Projector External Storage Device MP3 Player Fax Machine External DVD-RW | One (1) Year * on PARTS and LABOR. Within 7 Days - Replacement subject to certain conditions. * For Monitor, Printer, Camera, MP3 Player & Projector - Manufacturer's Warranty applies. |

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| Other Peripherals | Keyboard Mouse Headset / Headphone Microphone | Ninety (90) Days on PARTS ONLY. Outright Replacement. |
| Consumables | Toner Cartridges Ink Cartridges Printer Ribbon | Manufacturer's Warranty applies |
| Accessories Software | Table Chair Diskettes CD / DVD Media Paper Projector Screen Projector Lamp Optical Glass Filter Chassis / CPU Case Chassis Fan Cooling Fan & Heatsink Software (OEM & Full Product) UTP Cable External Enclosure Cleaning Agents Mouse Pad RJ-45 Connectors Others | NO WARRANTY |

3. The Warranty is void if:

- a. The item has been damaged by **misuse, abuse, overuse, misapplication or any abnormal causes** (rodent wastes, use of wrong voltage, use of non-original consumables, fortuitous events like fire, flood, earthquake and other acts of God).
- b. The item has **any physical damage** (burnt, crack, scratches, chipped-off corner, etc.)
- c. The item's warranty sticker or manufacturer's label (including serial number) has been **tampered, defaced or removed**.
- d. The item has been tampered or altered beyond manufacturer's specifications.

4. Warranty is non-transferable and is valid only for the original purchaser only.

5. Item for exchange must be supported by a **Proof of Purchase (Invoice of PC QuickBuys)**. **NO INVOICE presented shall not be entertained.**

6. Item for exchange is valid only within two (2) days from date of purchase.

7. Item for exchange shall be honored only if it comes with its complete box, manual, CD, accessories, and in good condition. All consumable (ink cartridge, toner, etc.) that have been opened shall not be accepted. All Software (OEM and licenses) are not accepted.

8. In the event of a price drop, the returned item shall be valued at the current market value. However, in the event of a price increase, the returned item shall be valued at its original purchase price.

9. PC QuickBuys reserves the right to decline any return or exchange when deemed necessary.