



TERMS & CONDITIONS ON SERVICE AND REPAIR

- The Company shall not be held liable for any loss or damage or deterioration on the hardware / unit or software / data due to delay, non-receipt or non-fulfillment of the service order as a result, either directly or indirectly, of acts of God on sea or on land, or of robbery, fire, war strikes, riots, civil disorder, acts of the government, public authority or any other cause through no fault or beyond the control of the Company or its agent or representatives.
- Software loaded on the hard drive, if any, are presumed to be legally acquired / owned by the customer, and as such, it shall be the customer's sole responsibility to show legal ownership when needed. The Company shall not be held liable for any unlicensed software found on the customer's hard drive.
- Unit not claimed within 30 days from the date of endorsement (repaired or unrepaired) for service shall be forfeited in favor of the Company to cover for the cost of repair and storage.
- The Company has the right to refuse unit for repair if its parts needed are no longer available or the unit is beyond repair.
- The Company shall impose a minimum service charge or check-up fee, even for unit beyond repair or spare parts no longer available.
- The Company will not recognize any payment made without an Official Receipt duly counter-signed by the authorized signatory of the Company.
- The customer must promptly report the loss of the claim stub to Company and secure an Affidavit of Loss immediately. The Company shall not be held liable for any circumstances arising from said loss.
- In case of provincial shipment, goods travel at customer's risk and the responsibility of the Company ends at the shipment point.
- Responsibility of the Company ceases upon actual delivery of the repaired unit to the customer.
- In case of litigation, the case shall be filed in the proper courts of Cebu or any courts at the option of the Company.